Care and Maintenance

Set-up and Assembly of your LAVA® lamp
1. Be sure the light bulb is tightly screwed into the base.
2. Plug your LAVA® lamp into a power outlet and place it away from direct sunlight or extreme temperatures; 68°F / 21°C is best.
3. Switch the LAVA® lamp power on (switch is located on cord for most styles).

Running your LAVA® lamp for the first time
4. Be patient. It will take between 2-6 hours for the lava to flow the first time you start a LAVA® lamp.
5. Your LAVA® lamp will form “tower-like” pillar shapes when it begins to flow. This is normal. Please allow it to run at least 2-6 hours for the first time you use it. The more you run your LAVA® lamp, the quicker the start-up time.

If it is not flowing properly, check the coil
1. The metal coil should be at the bottom of every LAVA® lamp’s glass globe. It helps to accelerate the heat to melt the lava at a faster pace. If the coil is not nestled at the bottom of the lamp, it will take longer for the lava to flow.
2. If the coil is not at the bottom, twirl the globe GENTLY in the base and the coil will drop. You can watch a step by step video at http://lavalamp.co.uk/faqs.

If your LAVA® lamp appears cloudy
1. If you receive a LAVA® lamp that is cloudy, allow it to sit at room temperature and let the wax settle for about 8 hours.
2. Turn the lamp on until the wax begins to soften, then shut it off again and allow it to cool.
3. Once it cools, turn it on again and run for 8 to 10 hours. This should result in a clear lamp.
4. If your Lava® lamp is still cloudy, please call Customer Service at 001800 336 5282 weekdays 14:00-22:30 or email: Orders@lavalamp.com.

5 Ways to keep your LAVA® flowing
1. Do not loosen or remove the bottle cap on globe. Breaking the seal will ruin your lamp and void your warranty.
2. Do not move, shake or drop your LAVA® lamp while “WARM.” This may cause permanent damage such as the lamp to become cloudy and/or the lava to break apart. If this happens, shut the lamp off immediately and let sit undisturbed for 24 hours. After 24 hours, turn it back on and run as normal.
3. Do not place lamp in direct sunlight as colors will fade.
4. Do not store or operate in extreme cold or heat as this will negatively affect the functionality of your lamp.
5. Do not run your lamp 24/7. We recommend that you only run your lamp for a maximum of 8-10 hours at a time.